

EXHIBIT 1

Transcript of CXone Recording_Carol Ciula_2023-09-27

Speaker	Narrative
Carol	Thank you for calling. My name is Carol Ciula. I'm a licensed Medicare Plan Benefit Advisor on a recorded line with Unified Health and who do I have the pleasure of speak with today.
Brandon	My name is Brandon.
Carol	And how are you doing today Brandon?
Brandon	I'm good. I had a missed call from here.
Carol	Okay, alright, so we are calling to help with your Medicare benefits and also to help with additional benefits that are available to you. Now these benefits can include dental, vision, some of the benefits can also include a certain amount of money for food or help with utilities and I'll be glad to help with that today. Are those somethings that would be able to help you?
Brandon	Um, well, I think you may want to talk to my dad. He is the one with Medicare. I'm close to it, but I'm not quite there. Um, you said this is Unified Health?
Carol	Yes, I'm with Unified Health and I help with Medicare benefits. I'm with multiple carriers like Aetna, Humana, United Healthcare.
Brandon	Okay, can, um, he would just call back on what's a good number, call back number?
Carol	The good number to call me, my name is Carole Ciula and my direct number is 855
Brandon	Okay
Carol	931
Brandon	Uh-huh
Carol	0298
Brandon	And there's no extension or anything?
Carol	No, that's my direct number.

Brandon	Well my dad is the one with Medicare. He has a little job that he works. He'll be here in about two hours and I will have him give you a call. That was Carol, right?
Carol	Yes, that is correct.
Brandon	Okay, thank you Ms. Carol.
Carol	Alright, you're welcome. Bye.